WHAT IS A CHILD CARE MANAGEMENT SYSTEM (CCMS)?

• Designed to help child care providers organize and automate day-to-day operations.
• Designed for center-based care AND home-based care. Several CCMS systems are built specifically for family child care homes and can be accessed from a cell phone.
• Allows for the ability to proactively monitor and manage a child care program.
• Can be linked to accounting software such as QuickBooks to provide accurate and up-to-date financial reports.
• Can automate and track COVID-19 safety procedures including no-contact sign-in and health check-ins.

HOW DO I FIND THE TIME AND MONEY TO ACTUALLY LAUNCH A CCMS?

• While a CCMS can be a solid investment in the long run, it does have an upfront cost. Most CCMSs are sold with a subscription that you pay monthly or annually. Monthly subscriptions typically range from $25-$200 per month.

When looking at the cost of a CCMS, make sure you take into account the associated transaction fees. While a subscription price may look low, the debt/credit/ACH fees may add to the bottom line.

• NC child care support systems are prioritizing technology. Partnerships in your area may have peer learning groups, 1:1 coaching, and/or other support opportunities available.

• Utilize the trainings and technical assistance made available by the CCMS companies. Many have trainings offered as part of the subscription for the software.

• Have families input their child(ren)’s data into the system. This helps ensure families are using the app, getting notifications, and reduces the amount of time you spend transferring information.

Once launched, a CCMS can significantly reduce the amount of time you spend on daily tasks. Moreover, it can help you keep track of enrollment, tuition/fee collection, and every dollar flowing in and out of your child care.

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