

To Withdraw Cash:

- Withdraw up to \$1,000 per day, surcharge free at any Self-Help CU or CO-OP Network ATM using your ATM or debit card.
- In North Carolina you can also withdraw cash surcharge free from any CashPoints ATM using your Self-Help CU debit or ATM card.
- You can find the location of nearly 30,000 surcharge-free CO-OP ATMs nationwide at www.co-opcreditunions.org/locator
- Find a SHCU ATM near you by visiting www.self-help.org



Download our Self-Help CU Mobile Banking App

- Scan the QR code to download our mobile app.
- If you are an Online Banking user, you can log in just like you would with Online Banking.
- For first-time users, input the account number and the last four digits of the primary account holder's SSN or ITIN.



ACCESS YOUR ACCOUNT ANYTIME ANYWHERE



 Self-Help[®]
Credit Union

To Check Account Balances & Transaction History:

- Use the Self-Help CU Mobile Banking App on your smart phone or tablet
- Log into Online Banking at **www.self-help.org**
- Use your ATM or debit card at any Self-Help or CO-OP ATM
- Call Audio Banking at **866-708-0694***
- Call our Contact Center at **800-966-7353**
M-Th 8:30 AM - 5:00 PM ET
Fri 8:30 AM - 6:00 PM ET

**Enter your SHCU account number and your four-digit Audio Banking PIN. (For first-time member-users, the PIN will be the last four digits of your SSN or ITIN.)*

To Transfer Funds:

- Use the Self-Help CU Mobile Banking App on your smart phone or tablet
- Log into Online Banking at **www.self-help.org**
- Use your Self-Help CU debit or ATM card surcharge free at Self-Help or CO-OP ATMs to transfer funds between the accounts linked to your card.
- Call Audio Banking at **866-708-0694***
- Call our Contact Center at **800-966-7353**
M-Th 8:30 AM - 5:00 PM ET
Fri 8:30 AM - 6:00 PM ET

**Enter your SHCU account number and your four-digit Audio Banking PIN. (For first-time member-users, the PIN will be the last four digits of your SSN or ITIN.)*

To Deposit a Check*:

- Use the Self-Help CU Mobile Banking App on your smart phone or tablet
- Use your ATM or debit card at any Self-Help ATM

**Mobile Check Deposits are subject to verification and not available for immediate withdrawal. Other restrictions, such as deposit limits and eligibility, apply.*