



UPCOMING SYSTEM CONVERSION - MARCH 2026

December 19, 2025

Dear Valued Member,

In March of 2026, the operating systems that support your Alliance CU accounts and services will move from Alliance CU to Self-Help CU. These system changes are necessary steps in our transition to Self-Help Credit Union, which began with our legal merger on June 1, 2025.

Upon completion of the upcoming system conversion, you will have member access to the products and services offered by Self-Help Credit Union including online banking and mobile banking. You'll also be able to conduct business as a member at any Self-Help Credit Union branch in Florida, Georgia and North Carolina.

Please be on the lookout for additional mailings between now and March 2026 containing detailed information specific to your accounts and services. For now, here's a summary of what you can expect:

New Member & Account Numbers

Starting in March of 2026, you will be required to begin using a new member number and new account numbers. [Future mailings](#) will contain details regarding your new numbers including how and when to use them. In the meantime, there is nothing you need to do or change.

Remote Services

We will transition to Self-Help CU's online and mobile banking services, and we will begin offering audio banking. Additionally, the Self-Help CU website will replace our current website. [Future mailings](#) will include instructions on how to access Self-Help CU's online banking site and other remote services.

Cards

ATM, debit and credit cards will not be affected by this upcoming system conversion. During and after the conversion, your existing Alliance CU cards will function as they do now, with no planned interruption in service.

Branch Signage

We will be changing the signage at our branches to display the Self-Help CU name. Over time, the name change will be visible everywhere we currently display the Alliance CU name.

Since June 2025, we've adopted many, but not all, of Self-Help CU's policies, procedures, products and services. This upcoming system conversion is another exciting step toward our full integration with Self-Help Credit Union.

Thank you.

Member Services

Alliance CU - A Division of Self-Help Credit Union
(352) 372-8225